



Shropshire Council  
Legal and Democratic Services  
Shirehall  
Abbey Foregate  
Shrewsbury  
SY2 6ND

Date: 15 March 2019

**Committee:  
Health and Adult Social Care Overview and Scrutiny Committee**

**Date: Monday, 25 March 2019**

**Time: 10.00 am**

**Venue: Shrewsbury Room, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND**

You are requested to attend the above meeting.  
The Agenda is attached

Claire Porter  
Head of Legal and Democratic Services (Monitoring Officer)

**Members of Health and Adult Social Care Overview and Scrutiny Committee**

Karen Calder (Chair)

Madge Shineton (Vice-Chair)

Roy Aldcroft

Gerald Dakin

Simon Harris

Tracey Huffer

Simon Jones

Heather Kidd

Paul Milner

Jane MacKenzie

Your Committee Officer is:

**Amanda Holyoak**

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# AGENDA

**1 Apologies for Absence**

**2 Disclosure of Pecuniary Interests**

**3 Minutes**

To confirm the minutes of the meeting held on 21 January 2018, TO FOLLOW

**4 Public Question Time**

To receive any public questions or petitions from the public, notice of which has been given in accordance with Procedure Rule 14. The deadline for this meeting is 10.00 am on Friday 22 March 2019.

**5 Member Question Time**

To receive any questions of which members of the Council have given notice. Deadline for notification for this meeting is 10.00 am on Friday 22 March 2019

**6 Care Closer to Home**

To consider a report on Care Closer to Home to help develop an understanding of the role of partners, whether there are any opportunities to link with the Telford and Wrekin Neighbourhood Scheme and understand whether transport is an issue, particularly non-emergency patient transport. Report TO FOLLOW

Contact: Lisa Wicks, Deputy Director of Performance & Delivery/Head of Out of Hospital, Shropshire CCG, 01743 277500

**7 Adult Social Care Quality Assurance Framework**

To consider a report on Adult Social Care Quality Assurance Framework, TO FOLLOW

Contact: Andy Begley, Director of Adult Services, 01743 25281376

**8 Work Programme (Pages 1 - 16)**

To consider proposals for the Committee's Work Programme, attached



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Health and Adult Social Care Overview and Scrutiny Committee	<u>25 March 2019</u>  <u>Public</u>
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## Overview and Scrutiny Work Programme 2018 – 2019

### Responsible officer

Tom Dodds, Statutory Scrutiny Officer

[tom.dodds@shropshire.gov.uk](mailto:tom.dodds@shropshire.gov.uk)

[01743 258518](tel:01743 258518)

### 1.0 Summary

1.1 This paper presents Overview and Scrutiny's proposed work programme for the year ahead. The committees have based their programmes on topics from Shropshire Council's Strategic Action Plan. Committees will also

- scrutinise thematic priorities
- respond to emerging issues and
- follow up on previous work.

### 2.0 Recommendations

2.1 Committee members to:

- confirm the proposed work programme attached as **appendix 1**.
- suggest changes to the committee work programme and
- recommend other topics to consider

### 3.0 Background

3.1 Overview and Scrutiny's committees base this work programme on topics from Shropshire Council's Strategic Action Plan. They also

- scrutinise thematic priorities
- respond to emerging issues
- follow up on previous work
- carry out cross-committee work through task and finish groups.

3.2 The current work programme is attached as **appendix 1**.

### 4.0 Next steps

4.1 Overview and scrutiny updates this report on an ongoing basis and presents it to each overview and scrutiny committee. This will allow members the opportunity to contribute to its development at each committee meeting.

**List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)**

None

**Cabinet Member (Portfolio Holder)**

All

**Local Member**

All

**Appendices**

Overview and scrutiny work programme

Overview and scrutiny task and finish groups

**Appendix 1**  
**Overview and Scrutiny work programme 2018 to 2019**

**Performance Management Scrutiny Committee**

<b>Topic</b>	<b>Intended outcomes or objectives</b>	<b>What output is required?</b>	<b>Who needs to be heard from?</b>	<b>Expected impact or added value</b>	<b>Work date</b>
Update of roadworks and street works task and finish group	<ul style="list-style-type: none"> <li>To scrutinise progress against the recommendations of the roadworks and street works task and finish group</li> </ul>	committee overview report	Highways, Transport and Environment Commissioning Manager	Greater public satisfaction with the process of carrying out roadworks and street works.	5 June 2019
Corporate Peer Challenge Report and Action Plan	<ul style="list-style-type: none"> <li>Identify the priorities for action emerging from the recent corporate peer challenge.</li> <li>Scrutinise the council's progress in implementing the report action plan.</li> </ul>	corporate peer challenge report and action plan and progress report	Chief Executive	Shropshire Council is making good progress in implementing the peer challenge action plan.	TBA
Corporate Peer Challenge Report and Action Plan – exception report	<ul style="list-style-type: none"> <li>Scrutinise progress against the action plan.</li> <li>Identify areas for development and make recommendations for improvement.</li> </ul>	action plan update report	Chief Executive	Assurance that the council is making progress in developing its action plan.	TBA

## Communities Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Community Safety Strategy	<ul style="list-style-type: none"> <li>Understand the updated community safety strategy</li> <li>Scrutinise the research underpinning any changes to the strategy.</li> </ul>	<p>committee overview report</p> <p>presentation to committee</p>	Community Safety Manager	Assurance that the Community Safety Strategy identifies the right priorities for its work.	18 Mar 2019
Public rights of way	<ul style="list-style-type: none"> <li>Understand the challenges faced in keeping public rights of way open.</li> <li>Scrutinise how rights of way are determined, maintained, protected and adjusted</li> <li>Understand the council's responsibilities and budget with regard to maintenance of public rights of way.</li> </ul>	<p>presentation to committee</p> <p>Great Outdoors Strategy</p>			18 Mar 2019
Communication with town and parish councils	<ul style="list-style-type: none"> <li>Understand how Shropshire Council communicates with town and parish councils, and make recommendations for how this can be strengthened.</li> </ul>	Committee overview report	TBA		3 June 2019
Digital Transformation Programme	<ul style="list-style-type: none"> <li>Understand how the programme is improving the council's service to its customers.</li> </ul>	Committee overview report	Technology and Communications Manager		16 Sep 2019
Food poverty	<ul style="list-style-type: none"> <li></li> </ul>				16 Sep 2019



## Health and Social Care Scrutiny Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Care Closer to Home	<ul style="list-style-type: none"> <li>To understand how the council can work in partnership with the NHS and other partners to minimise time receiving care in hospitals</li> </ul>	<p>committee overview report</p> <p>presentation to committee</p>	Director of Performance and Delivery, Shropshire CCG	Care provided in hospitals in minimised, and care in community settings is maximised.	25 Mar 2019
ASC Quality Assurance Framework	<ul style="list-style-type: none"> <li>To scrutinise the framework</li> </ul>	committee overview report	Director, Adult Services	Framework provide assurance of an effective service.	25 Mar 2019
Public health funding	<ul style="list-style-type: none"> <li>Review proposals for future public health funding.</li> </ul>	committee overview report	<p>Director of Public Health</p> <p>Director, Adult Services</p>	Funding for public health is used effectively.	25 Mar 2019

## Health and Social Care Scrutiny Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Ambulance services  (with pre-meeting briefing session)	<ul style="list-style-type: none"> <li>Understand how the service handles the most serious calls and the service's heaviest users.</li> <li>Scrutinise how the service uses response times to deliver an effective service.</li> <li>Provide feedback on a planned visit to the West Midlands Ambulance Service</li> </ul>	<p>Map of public defibrillators in Shropshire</p> <p>directory of ownership and maintenance</p> <p>WMAS performance data and quality accounts</p> <p>Future Fit travel and transport analysis</p>	Shropshire Clinical Commissioning Group	Ensure that Shropshire residents receive a responsive and effective ambulance service.	20 May 2019
Better Care and Improved Better Care funds	<ul style="list-style-type: none"> <li>Consider the Improved Better Care Fund and its implications for Shropshire people.</li> <li>Understand the outcomes of the fund and whether these have been achieved.</li> </ul>	<p>committee overview report</p> <p>presentation to committee</p>	Director, Adult Services	Ensure good outcomes of the funds.	15 July 2019

## Health and Social Care Scrutiny Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Regulatory services	<ul style="list-style-type: none"> <li>Understand how the council's regulatory services contribute to the health and wellbeing of Shropshire's communities</li> </ul>	<p>committee overview report</p> <p>presentation to committee</p>	Director of Public Health		15 July 2019
Review of 111 commissioning	<ul style="list-style-type: none"> <li>Scrutinise progress in delivering the new arrangements for 111 services in Shropshire.</li> </ul>	<p>committee overview report</p> <p>presentation to committee</p>	Shropshire Clinical Commissioning Group	Provide assurance that new arrangements are working well.	15 July 2019

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## People Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Shropshire Adults Board Annual Report	<ul style="list-style-type: none"> <li>Provide an overview of the Safeguarding Adults Board's work during the previous year.</li> <li>Scrutinise changes to governance arrangements for the Safeguarding Children Board and Safeguarding Adults Board.</li> </ul>	Shropshire Safeguarding Adults Board Annual Report	Independent Chair, Safeguarding Adults Board	Contribute to developing governance arrangements for safeguarding in Shropshire.	27 Mar 2019

## People Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Warmer Homes	<ul style="list-style-type: none"> <li>Understand Shropshire Council's role in ensuring people living in privately owned or rented homes have warm homes.</li> <li>Explore opportunities for Shropshire Council to take a greater role in this work.</li> </ul>	Background report and presentation	Director, Adult Services	Ensure people living in privately owned or rented homes have warm homes.	27 Mar 2019
Support for schools	<ul style="list-style-type: none"> <li>Understand the changes to governance support for schools</li> </ul>	Verbal update from Director of Children's Services	Director of Children's Services	Governance service support for schools remain in place.	27 Mar 2019
School transport	<ul style="list-style-type: none"> <li>Receive an update on proposals for school transport support</li> </ul>	Verbal update from Director of Children's Services	Director of Children's Services		27 Mar 2019
Empty Homes	<ul style="list-style-type: none"> <li>Understand the extent and impact of empty homes in Shropshire.</li> <li>Scrutinise work to minimise the number of empty homes in Shropshire.</li> </ul>	Presentation and overview report	Service Manager, Regulatory Services	Provide assurance that the council minimises the number of empty homes in Shropshire, and mitigates the impact of any homes that remain empty.	5 June 2019

## People Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
SEND inspection preparation	<ul style="list-style-type: none"> <li>Scrutinise preparations for future inspection of services for SEND children.</li> </ul>	Presentation	Director, Children's Services		5 June 2019
SEN support in specialist school hubs	<ul style="list-style-type: none"> <li>Understand how children with special educational needs are supported in education.</li> </ul>			Children with special educational needs have the right educational support for their needs.	5 June 2019
School improvement	<ul style="list-style-type: none"> <li>Scrutinise the impact of changes to Shropshire Council's education improvement service.</li> </ul>	overview report presentation	Director, Children's Services	Monitor the impact of changes to the service and make any recommendations for change.	5 June 2019
Social worker recruitment and retention	<ul style="list-style-type: none"> <li>Scrutinise the council's work to recruit and retain social workers.</li> </ul>	overview report presentation	Director, Children's Services	Shropshire Council recruits and retains well-trained social workers.	5 June 2019
Children's services performance dashboard	<ul style="list-style-type: none"> <li>Scrutinise safeguarding and early help performance.</li> <li>Identify any specific patterns or changes which need to be looked at in detail.</li> </ul>	overview report presentation	Director, Children's Services	Ensure that Shropshire Council is targeting support where needed to improve safeguarding.	18 Sep 2019

Future topics for consideration include:

- Homepoint
- Drug and alcohol services for young people: To scrutinise the provision of drug and alcohol support services for young people.
- Short breaks for respite care
- Post-16 transport assistance

### Place Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Place shaping – diversification of the local economy	<ul style="list-style-type: none"> <li>• Scrutinise progress with the delivery of the Council’s Economic Growth Strategy, with particular focus on keys sectors, higher added value businesses, numbers of new jobs created, and new companies Shropshire in the key target sectors.</li> <li>• Consider progress in securing investment in the digital and health care sector.</li> </ul>	overview report presentation	Head of Economic Growth	<p>Ensure that housing, transport and built environment strategies effectively support economic growth.</p> <p>Provide assurance that the Economic Growth Strategy is delivering economic benefits.</p>	28 Mar 2019
Corporate Climate Change Strategy	<ul style="list-style-type: none"> <li>•</li> </ul>	overview report presentation	Sustainability Commissioning Support Officer	Maximise the financial benefits of the strategy	28 Mar 2019

## Place Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Shopping Centres	<ul style="list-style-type: none"> <li>Scrutinise how the council is managing its shopping centres in Shrewsbury town centre.</li> <li>Receive an update on progress in redeveloping the centres.</li> </ul>	overview report presentation	Director of Place	Ensure centres are managed well, and that good progress is being made with plans to redevelop the centres.	28 Mar 2019
Local Transport Plan	<ul style="list-style-type: none"> <li>Consider the development of the new Local Transport Plan and how it relates to the delivery of the Council's priorities.</li> </ul>	overview report presentation	Head of Commissioning	Contribute to development of Local Transport Plan.  Provide assurance that the plan contributes to housing and economic growth plans	6 June 2019
Highways contracting	<ul style="list-style-type: none"> <li>Understand how the council contracts highways services, and the progress made with those contracts</li> </ul>	overview report presentation	Highways, Transport and Environment Commissioning Manager	Contracts deliver a good standard of highways throughout Shropshire.	6 June 2019
Waste Management Strategy	<ul style="list-style-type: none"> <li>Receive an update on progress in implementing the waste management strategy.</li> </ul>	overview report presentation		Ensure good progress in delivering the strategy.	18 July 2019

## Place Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Support for small and medium enterprises	<ul style="list-style-type: none"> <li>Understand how the local authority aligns its services to support small and medium enterprises looking to set up or locate to Shropshire, following a recommendation from the committee in November 2018.</li> </ul>	Overview report	Head of Economic Growth	Provide recommendations to strengthen the council's support for small and medium enterprises.	18 Jul 2019
Highways winter service plan	<ul style="list-style-type: none"> <li>Understand the lesson learned from the previous winter maintenance plan.</li> <li>Scrutinise planning for the winter period 2019-2020.</li> </ul>	overview report presentation	Highways, Transport and Environment Commissioning Manager	Contribute to development of a winter service plan that ensure safe highways and protects vulnerable people.	18 Jul 2019
Review of policy on A boards	<ul style="list-style-type: none"> <li>To scrutinise a planned consultation and its findings</li> <li>To make recommendations on future policy in light of consultation findings.</li> </ul>	Overview report	Highways, Transport and Environment Commissioning Manager	The policy balances the needs for businesses to advertise their businesses with maximising footpath accessibility.	18 Jul 2019
Local Economic Partnership	<ul style="list-style-type: none"> <li>Scrutinise the council's relationship with the local economic partnership</li> </ul>	Overview report	Head of Economic Growth		5 Sep 2019



**Place Overview Committee**

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
WSP annual report	<ul style="list-style-type: none"> <li>Scrutinise performance of our highways delivery partnership</li> </ul>	Annual report	Highways, Transport and Environment Commissioning Manager		7 Nov 2019
<p>Topics for consideration include:</p> <ul style="list-style-type: none"> <li>Rural exception site grants</li> <li>Local housing company</li> <li>Communicating Highways works and repairs (September 2019)</li> </ul>					

## Appendix 2

### Current and proposed task and finish groups

Title	Objectives	Next reporting
Financial Strategy and Innovation and Income Generation	<ul style="list-style-type: none"><li>• To understand the process and activity stages for developing the Financial Strategy 2018/19 to 2022/23 and how these translate into the Council's annual budgets</li><li>• To consider and scrutinise the proposals and emerging plans for the whole Financial Strategy and 2019/20 Budget, including how they align to the four pillars. This will be through their development and their implementation, in particular for innovation and raising income.</li><li>• To consider the alignment of the Financial Strategy and the new Corporate Plan being developed autumn 2018.</li><li>• To consider the recommendations and areas for action identified in the Corporate Peer Challenge report relating to the Financial Strategy, and how they are being addressed.</li><li>• To consider the direct and indirect impacts, including risks, of 2019/20 Budget proposals on current services and customers.</li><li>• To complete specific pieces of work to identify and work up alternatives to emerging plans, including the feasibility of any alternative proposals</li><li>• Make evidence based recommendations in relation to plans and approaches for innovation and income generation, and alternative proposals for future budget setting.</li></ul>	Performance Management Scrutiny Committee

Title	Objectives	Next reporting
Road casualty reduction	<ul style="list-style-type: none"> <li>• Further analyse statistics on people killed or seriously injured on roads in Shropshire.</li> <li>• Understand the causes of casualties.</li> <li>• Identify existing and potential local authority and partnership policies that can contribute to road casualty reduction.</li> </ul>	Place Overview Committee July 2019
Community Transport	<ul style="list-style-type: none"> <li>• To understand how community transport operates in Shropshire, and the demand for community transport services.</li> <li>• Identify how the community transport groups, the council, and other partners can work together to provide community transport to people in Shropshire who do not have access to public or private transport.</li> </ul>	Communities Overview Committee May 2019
Engaging Diverse Communities	<ul style="list-style-type: none"> <li>• To review and propose the scope of Place Plans including their geography and subject areas</li> <li>• To propose options to ensure Place Plans are developed from the bottom-up</li> <li>• To understand how rural enterprise features in our procurement / commissioning processes.</li> <li>• To proposed opportunities to engage with Strategic Levels within the Council and partners in Place Planning</li> <li>• To engage with Town and Parish Councils on options to reset their relationship with Shropshire Council</li> <li>• To identify appropriate and effective mechanisms to communicate with and engage with diverse communities that can be used to inform co-design and collaboration on a range of matters</li> <li>• Make evidence based recommendations</li> </ul>	Communities Overview Committee TBA

Title	Objectives	Next reporting
Brexit	<ul style="list-style-type: none"> <li>• To consider the information brought together to develop a view for Shropshire of the possible implications of BREXIT for the Shropshire economy and the achievement of the Economic Growth Strategy.</li> <li>• To identify, with the relevant officers, the key evidence and related requirements of what Shropshire would require from a future UK funding approach.</li> <li>• To make evidence based recommendations to Cabinet.</li> </ul>	Performance Management Scrutiny Committee TBA
Section 106 and Community Infrastructure Levy	<ul style="list-style-type: none"> <li>• To understand how Shropshire Council currently uses Section 106, CIL and NHB and the impact that this has had</li> <li>• To understand how Section 106, CIL and NHB could be used in Shropshire to enable or encourage projects or initiatives for economic growth and prosperity</li> <li>• To learn from other places how they have used Section 106, CIL and NHB to enable or encourage projects or initiatives for economic growth and prosperity</li> <li>• To make evidence based recommendations on how Section 106, CIL and NHB could be used in Shropshire to enable or encourage projects or initiatives for economic growth and prosperity</li> </ul>	Performance Management Scrutiny Committee TBA